MUHAMMAD HUSSAIN SHAH

03164647823

InfoHussain@email.com

shah faisal Town Block 4th



PROFILE SUMMARY

Hardworking and motivated professional with experience in customer support, warehouse operations, and content writing. Quick learner with strong communication skills and a commitment to quality work.

EDUCATION

Matriculation
Board of Intermediate and Secondary Education
Abbottabad
2020

SKILLS

- Customer Support
- Complaint Handling
- Product Description
- Internet Browsing
- Copywriting

LANGUAGES

- Urdu
- English (Basic)

CERTIFICATIONS

Mobile Repairing (SMIT)
CCTV Camera Installation (SMIT)

WORK EXPERIENCES

Customer Support Representative

Cyber Internet
2015-2017

Answered customer calls professionally.
Handled internet-related complaints.
Guided customers with basic troubleshooting.
Escalated technical issues to the support team.

Warehouse Assistant

Gatron (Industries) Ltd.
2019-2022

Assisted in loading and unloading materials.
Organized and maintained warehouse stock.
Supported daily warehouse operations and followed safety procedures.

Freelance Content Writer

Self-Employed
2022-2025

Wrote product titles and descriptions.
Created product listing content.
Edited and optimized product information.